



GENERAL SERVICES AGENCY

# ANNUAL REPORT

FLEET

PARKS

FACILITIES &  
MATERIALS

PROCUREMENT

FISCAL

*Take a closer look to  
see what we do for  
the County of Ventura*



COUNTY of VENTURA

# General Services Agency

DIRECTOR &  
SENIOR STAFF



**David J. Sasek, P.E.**  
*Director*



**Marina Verdian, M.P.A.**  
*Chief Deputy Director*  
FACILITIES & MATERIALS  
DEPARTMENT



**Greg Bergman, C.P.A.**  
*Administrative Services Director*  
ADMINISTRATION



**Christopher Melton, M.L.T.M.**  
*Deputy Director*  
FLEET SERVICES  
DEPARTMENT



**J. Colter Chisum, P.E.**  
*Deputy Director*  
PARKS DEPARTMENT

**Ask anyone, and you will find universal agreement that 2020 was a year no one could have predicted.** A global pandemic that closed County facilities in the winter, civil and political protests throughout the spring and summer, and an unusually challenging election season in the fall all converged – in the span of less than 12 months – to make for quite a year!

I feel extremely fortunate to lead an agency that not only rose to the challenge, but proclaimed, “what else can we do to help?” Contained in the pages of this year’s Annual Report is just the tip of the iceberg – there is no way I could completely detail how GSA redefined what **Great Service Always** means in a year no one realized would exceed all expectations. For example: Did you know that GSA employees contributed more than 12,000 hours as disaster service workers, starting from March when the need arose, and continuing even now? Our landscaping crew in particular shifted from nurturing the gardens here on campus, to nurturing those in our community who are most in need by joining the workforce with VCAAA to help feed the most vulnerable and at-risk members of our County – our seniors. Or, that in the midst of stepping up to get things done during the pandemic, GSA’s team members in Housekeeping increased cleaning services and heightened protocols at County facilities to keep everyone safe and healthy? And that our buyers in Procurement were instrumental in launching *Project Roomkey*, the first program of its kind in the state, the aim of which is to use local hotels that are unoccupied to house our most vulnerable population in the County and reduce their risk of exposure and infection to COVID-19?

Even in the midst of a such a challenging environment, GSA employees are working to keep everything else running smoothly – stepping up their mail courier services, electrifying the motorpool, and supporting the U.S. Census Bureau, among other things. It would be very easy to say, “let’s put the past year behind us, and look ahead – 2021 has to be better!” But to do that would be to dismiss the wonderful accomplishments we have achieved in 2020. Instead, I invite you to read on, and see what GSA has been doing behind the scenes, and on the front lines, to provide Great Service, Always.

**David J. Sasek, P.E.**, Agency Director



## CONTACT INFORMATION

### PROCUREMENT

<https://www.ventura.org/general-services-agency/procurement-services/>

**Purchasing Assistance:** (805) 654-3750

### GSA ADMINISTRATION

**General Assistance:** (805) 654-3701

### PARKS

[www.ventura.org/parks-department](http://www.ventura.org/parks-department)

**Reservation Line:** (805) 654-3951

**Park Ranger Desk:** (805) 672-2071

**Park Maintenance Desk:** (805) 672-2073

General Questions and Comments:  
[county.parks@ventura.org](mailto:county.parks@ventura.org)

### FLEET

<https://www.ventura.org/general-services-agency/fleet-home/>

**Email:** [Fleet.Dispatch@ventura.org](mailto:Fleet.Dispatch@ventura.org)

**After-Hours Contact Number:** (805) 672-2060

**Saticoy:** (805) 672-2060

Car Wash: 24/7 Fuel Site: 24/7

**Government Center:** (805) 654-3908

Car Wash Hours: 7 a.m. – 4 p.m. Fuel Site: 24/7

**East Valley:** (805) 494-8270 Fuel Site: 24/7

### FACILITIES & MATERIALS

**Business Support Services:** <https://www.ventura.org/general-services-agency/business-support/>

**Maintenance Dispatch:** (805) 654-3878 or  
<http://gsa-mstar/WorkRequest/Logon.aspx>

**Email:** [gsa.maintenance@ventura.org](mailto:gsa.maintenance@ventura.org)

**Projects:** (805) 654-1356

**Security Control:** (805) 654-2931

# GSA'S COVID-19 RESPONSE: BY DEPARTMENT

## Administration

### GSA HUMAN RESOURCES

processed

# 72

COVID-related  
Leave-of-Absence  
requests

Number of hours  
GSA employees  
worked as DSW:  
more than

# 12,000



## PROCUREMENT

- Procurement staffed the Emergency Operations Center logistics table at the outbreak of the pandemic. They were able to exercise expanded authority under an emergency declaration by the Board of Supervisors to procure PPE and supplies to stand up testing and support the community.
- GSA Procurement was the first to negotiate and execute a Project Roomkey lease to house our County's most at-risk populations during the COVID outbreak.



## PARKS

- Cancelled 10,598 reservations due to COVID-19 for a revenue loss of \$1,120,455
- 3 Rangers and 2 maintenance personnel dispatched to VCAAA from April 5 to June 13, 2020
  - 1,460 DSW hours worked in support of VCAAA
- Hundreds of signs, fencing, and cones placed for park closures during state-mandated shutdowns



## IT GROUP

VPN and remote work-specific service requests fulfilled:

# 189



## FISCAL

- Successfully collaborated with CEO, Auditor-Controller's Office, GSA Human Resources, and operations to capture and ensure reimbursement of COVID-19 service and supply expenses totaling \$191,000, and labor totaling \$337,000.
- Worked with GSA's lessees, management, and the Board of Supervisors to address rent abatement for the lessees due to the pandemic.
- Assisted the Parks Department in issuing approximately 7,600 refunds totaling \$772,000 as a result of pandemic-mandated park closures starting in March 2020 through the end of the calendar year.

# 38

 laptops deployed to support employees working from home.

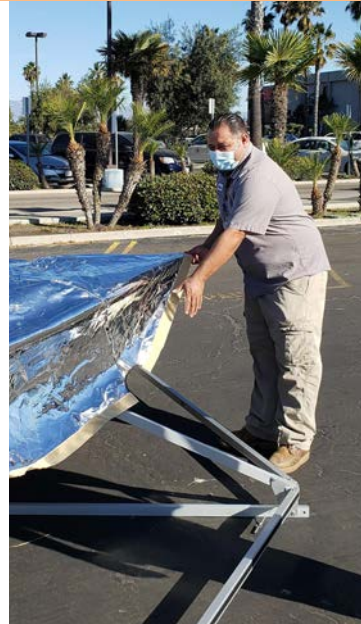
# GSA'S COVID-19 RESPONSE: FACILITIES & MATERIALS

## MAINTENANCE

GSA  
Maintenance  
Team  
set up

9

COVID testing  
pop-up sites



## MAIL SERVICES

- GSA couriers transported or managed the delivery of 309,583 COVID test kits by the end of 2020.
- Established a pharmacy route to distribute medicine to the VCMC outlying clinics.
- Established courier routes and pickup schedules for COVID drive-through test sites.

## BUSINESS SUPPORT

*COVID-19 Countywide  
Communications and Signage:*

- Created and distributed communications and signage in support of COVID-19 testing sites and operations.

## PROJECTS

Completed 18 projects to install 300 linear feet of plexiglass for a total of \$240K in support of the COVID-19 Return-to-Work program, including:

- Plexiglass paneling between workstations where needed and possible, such as for those workstations that were previously open, long countertop-style workspaces
- Plexiglass counter barriers at public counters
- Plexiglass semi-enclosures for open workstations



## HOUSEKEEPING

**2** Clorox 360  
Electrostatic  
disinfecting  
machines  
introduced to  
combat the  
COVID-19 virus



# LEAN SIX SIGMA

# 215

Lean Six Sigma  
Events completed  
since 2008

NEARLY \$9  
MILLION SAVED

# 26

Lean Six Sigma  
Events completed  
in 2019:

13 JDI

11 A3s

2 VSAs

CURRENT STAFF  
TRAINING:

35 Green Belts

78 Yellow Belts

## BADGE-IN SECURE PRINTING FOR GSA ADMINISTRATION

Procurement teamed with Canon to implement this feature for GSA's Lower Plaza office, resulting in a saving of \$6,318 in hard and soft savings. Badge-In printing requires the user to be present at the copier, allowing for greater confidentiality, the ability to delete undesired jobs, and the elimination of forgotten copies in the business center. Furthermore, this feature reduced the need for multiple desktop printers that require individualized toners, weekly IT maintenance attention, and more electricity and outlets, not to mention their per-page rate can be over double the Agency multi-function Canon.



## MODERNIZE FLEET VEHICLE KEY MANAGEMENT

GSA Fleet's Jeff Brown successfully completed a 5S reorganization to streamline vehicle key management. Reducing the costs and research time associated with lost keys and increasing efficient cycle times, this 5S achieved nearly \$9,000 in soft savings.

## INCREASE VISIBILITY AND ESTABLISH MAINTENANCE WORK ORDER STATUSES ON SHAREPOINT

GSA Maintenance developed a self-service dashboard for easy access to work orders and their status. Customers who submit work orders can simply look up their name or facility and extract the information regarding their work orders. Replacing multiple phone calls and attempts to contact Maintenance Dispatch, GSA realized a soft savings of \$6,667.







## REQUEST-TO-HIRE TO CANDIDATE JOB OFFER VALUE STREAM ANALYSIS

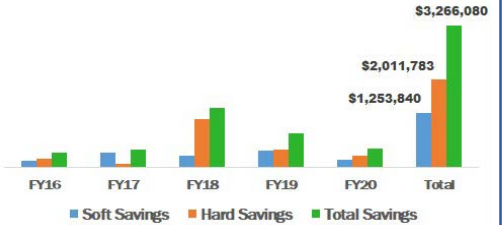
GSA HR and partners conducted a detailed value stream analysis and completed swim lane mapping including the supervisors, HR personnel and the candidate for this involved process of bringing on new staff to our agency. Removing non-value-added steps, initiating candidate self-scheduling in NeoGov, and personal supervisor calls for the conditional job offer comprise some of the changes made, resulting in \$53,588 in hard and soft savings and ultimately shortening the process by 14-20 days.

## UTILIZING TARGET SOLUTIONS FOR HR POLICY COMPLIANCE

HR staff changed from a heavy paper printing, manual data input, with extensive manual follow-up process of coordinating with supervisors, staff, and new employees to acknowledge HR policies annually to an electronic system: Target Solutions. Enabling automatically generated emails and follow-up reminders, staff streamlined the process from over 40 hours to under 1 hour annually, producing \$2,025 in soft savings. Creating an electronic database reduced the need for paper record-keeping storage as well.



## GSA Lean Six Cumulative Savings over the past 5 years



## PROACTIVE FLEET VEHICLE STATUS AT DEALERSHIP VISIBILITY REPORTS

Utilizing technology for vehicle status updates, GSA Fleet Office Assistant Daniel Flores proactively notifies clients, reducing call volume and processing time, while creating an annual soft savings of \$3,408. Immeasurable are the grateful customers and now positive calls for “pushing” information, instead of customers waiting to “pull” information.

## SMALL STEPS, BIG CHANGES:

### Fiscal Year 2020 Lean Six Sigma Events

#### TOTAL FY19-20 SAVINGS

**\$413,  
676**

- Annual soft savings:  
\$162,644
- Annual hard savings:  
\$251,032

**51** GSA employees  
participated in LSS events  
during 2019-2020, almost  
20% of GSA's workforce

**27** employees participated  
in more than 1 event

▪ Enhanced Covid Messaging during Parks Closures.....	<b>\$1,062</b>
▪ Fleet Tahoe Brake Pad Pilot Review and Analysis .....	<b>\$13,041</b>
▪ Badge-In Secure Printing for GSA Administration.....	<b>\$6,318</b>
▪ 5S and Digitizing of Procurement Documents .....	<b>\$14,190</b>
▪ Modernize Fleet Vehicle Key Management .....	<b>\$8,989</b>
▪ GSA Website Redesign .....	<b>\$28,054</b>
▪ Request-to-Hire to Candidate Job Offer Value Stream Analysis .....	<b>\$53,588</b>
▪ Fleet Vehicle Handbook and Accident Report Updates .....	<b>\$938</b>
▪ Conversion of Bike Lockers to Electronic Locks .....	<b>\$23,641</b>
▪ Renovate Host Site at Kenney Grove Park .....	<b>\$10,000</b>
▪ Increase Visibility and Establish Maintenance Work Order Statuses on SharePoint .....	<b>\$6,667</b>
▪ Customize Parks Utility Truck Boxes .....	<b>\$1,100</b>
▪ Fleet Subrogation Process Reform .....	<b>\$1,185</b>
▪ Facility Projects Online Document Storage.....	<b>\$713</b>
▪ Procurement Consolidation of Amazon Accounts .....	<b>\$45,124</b>
▪ 5S Fleet Storage Area .....	<b>\$593</b>
▪ Utilize Target Solutions Database for HR Policy Compliance .....	<b>\$2,025</b>
▪ Revise R Lot Permit Renewal Process.....	<b>\$14,577</b>
▪ Fleet Preventative Maintenance Scheduler Enhancements .....	<b>\$2,584</b>
▪ Reinvent and Automate HR Forms for Onboarding Documentation.....	<b>\$1,788</b>
▪ Fleet Design and Build of Graffiti Abatement Program Vehicle Platforms .....	<b>\$71,279</b>
▪ Deploy Target Solutions as Safety Training and Monitoring Database .....	<b>\$4,650</b>
▪ Proactive Fleet Vehicle Status at Dealership Visibility Reports .....	<b>\$3,408</b>
▪ Streamline Ranger Cash Handling Recaps Operations .....	<b>\$650</b>
▪ Disaster Recovery Offsite Data Backup Storage Implementation.....	<b>\$99,659</b>
▪ Restructure Customer Citation Payment Plan Management.....	<b>\$11,854</b>

# COMPREHENSIVE AGENCY SUCCESS FY 19-20

## FLEET

- 1,943 vehicles & heavy equipment worth \$64.1 million maintained
- 54% of the Motor Pool is hybrid or electric
- 104 vehicles and heavy equipment worth \$5.4 million purchased
- 11.8 million miles driven
- 1.13 million gallons of fuel served
- 7 fuel storage facilities operated
- 117,000-gallon fuel-storage capacity
- 10,466 fleet work orders completed

## MAINTENANCE

- 68 facilities maintenance staff
- 114 buildings maintained
- 3.1 million square feet of facilities maintained
- 20,000 corrective maintenance work orders completed
- 7,000 preventive maintenance work orders completed
- \$15.2 million in facilities maintenance work completed
- \$9.6 million in utility expenses managed
- 90 refrigeration alarms managed and monitored for HCA clinics

## PROCUREMENT

- 14 full-time Procurement staff
- 28,583 transactions processed
- \$465 million in products and services procured
- 50 million copies managed under the County copier program

## PROJECTS

- 5 full-time Facility Project Specialists
- 211 facilities projects completed
- \$20 million worth of projects completed
- 908 furniture work orders completed

## SPECIAL SERVICES

- 47 custodial and landscaping staff
- 3 million square feet of facilities cleaned
- 238 acres of landscaping maintained
- 409 security cameras monitored
- 980 card readers maintained/managed

## BUSINESS SUPPORT SERVICES

- 883 surplus pick-ups, returning over \$876,634 in revenue to the County
- 319,290 COVID-19 lab transfers across 14 sites (including drive-through sites, Ventura County Fairgrounds, and Ambulatory Care clinic sites)
- 400 design projects completed
- \$225,000 in presort mail savings
- 10 million pages of digital print output managed
- 4,700 on-line VCPrint orders received
- 4.25 million pieces of mail processed
- 3.8 million images scanned for HSA
- 44,608 invoices and packing slips processed through AIM for GSA, HCA, and Sheriff
- 72,672 record containers managed
- 6 courier routes serve 312 daily stops daily

## PARKS

- 22 full-time staff/19 park hosts
- 14 regional facilities for camping and day use and 6 local parks support 7-days-a-week operations
- 5,300 acres, including 3 oceanfront camping parks and 3 golf courses
- 3 County historic sites maintained
- 476 campsites in inventory
- 70,829 camping nights booked
- Campground utilization has increased by 47% since FY 07-08
- 67% increase in park attendance since FY 07-08

## TECHNOLOGY

- 2,139 Information Technology service requests
- 4,244 Digital Systems Electronic Technicians' (DSETs) work orders fulfilled
- Zoom integration for public meetings supported in Board of Supervisors' meeting room
- 294 COVID-19–related service requests
- 168 VPN and remote-work–specific service requests
- 32 laptops deployed to support employees working from home

# FLEET

**54%**  
of motor pool is  
hybrid/electric



## Helping Outside Agencies

Just before fire season started, Fleet Services assisted the Fillmore Fire Department, Oxnard Fire Department, and Ventura Harbor by installing new GPS modems, radios, and antennas in their fire trucks, response vehicles, and even the Ventura Harbor patrol boat. By helping our partners throughout Ventura County get on the same wavelength, Fleet does its part in making sure everyone is ready to respond when the time comes.



## Stewardship/Leadership and Innovation

*In 2020, GSA Fleet Services created a Utilization report highlighting vehicle usage based on hours and miles per month.*

This tool allows Fleet Services to coordinate with County agencies to help them understand how their vehicles are being used and provide them ways to increase their vehicle's utilization. With this knowledge, Fleet Services can demonstrate to their customers how they can use their assets as efficiently as possible. The Utilization Report includes an annual cost component for each of these vehicles so agencies can see the cost of underutilized vehicles.

With the implementation of the Utilization Report illustrating a greater vehicle utilization understanding, Fleet Services has begun receiving vehicles that are relinquished by agencies as they determine which of their vehicles are no longer needed – 20 vehicles through December 2020, saving \$100,000. These vehicle reductions also generate ongoing annual savings for their agencies and the County overall.

DESCRIPTION	Avg. Monthly % Utilization	Avg. Monthly Miles	19/20 CAP Billing	19/20 Variable Fuel/Other Fleet Billing	19/20 TOTAL Fleet Billing
2010 HOND INSIGHT HYBRID	46.6%	738	\$1,896.78	\$4,943.92	\$6,840.70
2012 FORD FOCUS SDN SE	38.0%	363	\$1,495.20	\$3,344.79	\$4,839.99
2012 FORD FOCUS SDN	40.5%	410	\$1,799.28	\$3,692.41	\$5,491.69
2012 FORD FOCUS SDN	11.2%	174	\$1,799.28	\$2,782.02	\$4,581.30
2012 FORD FOCUS SDN	44.4%	1051	\$1,799.28	\$4,161.93	\$5,961.21
2012 FORD FOCUS SDN	46.5%	919	\$1,799.28	\$3,962.26	\$5,761.54
2012 FORD FOCUS SDN	39.9%	366	\$1,799.28	\$3,242.04	\$5,041.32
2012 FORD FOCUS SDN	46.2%	344	\$1,809.00	\$3,197.13	\$5,006.13

## Environment, Land Use and Infrastructure

*GSA Fleet Services followed up 2019's Electric Vehicle (EV) integration analysis and partnership with Southern California Edison with SCE finalizing the installation of 7 dual-port EV charging stations to support 14 new Chevy Bolt EVs purchased by Fleet.*

The Central Motorpool (CMP) EV project was completed in March 2020 and all of Fleet's new Chevy Bolt EVs were relocated to Lot E at the Government Center. New signage was erected and all EVs became available for County employees' use beginning June 1, 2020.



# PARKS



Partnership with Ventura County Sheriff's Office resulted in two arrests for Beach Park thieves – Prior to the arrests the Rincon area had reported theft of 6 ebikes, 8 bikes, and 7 generators. Since the last arrest in November there were 0 reported thefts for the whole 7 mile Rincon area.

## 2020 Accomplishments

- 19,760 Volunteer hours through Parks Department's camp host program
- Over 100,000 guest contacts made
- Over 225,000 camping guest nights
- All-time high use nights and revenue for September, October & November:
  - **SEPTEMBER:** 24% over previous peak camping nights
  - **OCTOBER:** 36% over previous peak camping nights
  - **NOVEMBER:** 35% over previous peak camping nights
- All-time low use nights and revenue for April, May and December:
  - **APRIL:** 588 use nights – 7.5% of 2018 use
  - **MAY:** 237 use nights – 3.1% of 2018 use
  - **DECEMBER:** 1,502 use nights – 26% of 2018 use

## Parks Maintenance

- **Toland Park:** 2 new gates installed
- **Faria Beach Park:**
  - Installed cornhole pits and decomposed granite
  - Planted 12 new trees
- **Oak Park:** Replaced 160 feet of waterline under the roadway and installed privacy screens at lower area restrooms
- **Ojai Valley Trail:** 1,600 feet of post and rail fence replaced, along with new asphalt at the trail's "Y" intersection
- **Kenney Grove Park:** trees trimmed and removed, minor ADA improvements, landscaped areas cleaned up, rebuilt tables and installed all new fire rings



Over  
**73,843**  
reservation nights  
totaling 225,000  
guest nights  
in 2020



# FACILITIES & MATERIALS

## BUSINESS SUPPORT SERVICES



- **GSA Printing Migrates TRJ Print Shop Inventory & Business:** When Todd Road Jail Print Shop closed last year, GSA Printing acquired their inventory to ensure business continuity to TRJ customers.
- **Two Annual Print & Mail Jobs Total a Half Million Pieces:** The Superior Courts Tax Intercept Letter and Treasurer-Tax Collector mailing for Secured and Unsecured totaled 250,000 pieces each.
- **HCA-Safety & Risk:** Incorporated form changes related to “COVID-19 Exposure Reporting Only” options in the online injury/illness forms to adapt and track for 2020 data-collection.

### Mail Center

- Established package receiving and recovery database in SCLogic. Recovery of \$3,000 monthly.
- Couriers Service 271 County/City stops, 41 Health Care Agency stops = 312 scheduled stops per day total.
- 1,793,133 pieces of mail were metered (\$1,256,786) on 4 Connect plus mail meters.

### Warehouse/Distribution

- Surplus dump truck sales: 8 total vehicles, estimate value \$120,000. Surplus was able to sell them for \$194,800 – an increase of nearly 60%.
- DA restitution project realized \$177,084.61 in 2020. The total dollar amount recovered to date for this project is more than \$450,000.





## SECURITY & SPECIAL SERVICES, GROUNDS & HOUSEKEEPING

**23** protests at the Government Center.

GSA coordinated with VCSO and Court Services Bureau – the largest protest consisted of over 1,000 participants.

**6,410** County employees trained since 2011

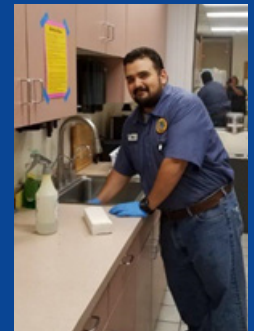
### GSA Special Services Recognized by the United States Census Bureau

In recognition of Special Services' hard work with regards to hosting the United States Census Bureau staff here on campus as their base of operation for the Ventura County Census, GSA was given a Certificate of Appreciation.



### Housekeeping & Grounds

- **Tree Inventory numbers:** 1,141 at the Government Center and an additional 1,589 at GSA maintained properties (Total is 2,730 trees)
  - 22 new trees were planted in 2020
  - 70 additional trees are planned for planting at the Government Center in 2021.
- Recognized by the BOS at a moment of inspiration and the debut of the custodial video September 15, 2020.
- **Victoria Well Project:** Landscaping switched irrigation to the Victoria Well project, and will be using reclaimed groundwater to irrigate and water the Government Center campus going into 2021.
- **Reduced irrigation:** by 88% overall since 2007
- **Glyphosate-free:** weed management



Housekeeping & Grounds customer compliments received in 2020: **60**

# FACILITIES & MATERIALS

## MAINTENANCE, PROJECTS & UTILITIES

Over  
**27,000**  
work orders  
completed:

**7,000**  
Preventive,  
**20,000**  
Corrective



### GSA Maintenance

- Worked with SCE to replace aged transformers and power wiring infrastructure for Government Center campus
- Replaced HVAC unit using R22 refrigerant, which have been phased out due to its ozone depletion potential. 61 of 103 units replaced in 2020.



### GSA Projects

- Total FY20 combined client funds executed: \$20 million
- **PTDF Chiller Replacement** – The project included replacing two 21-year-old, 4160V chillers with 480V chillers. Included replacement of chilled water pumps and the elimination of hazardous high-voltage conditions. New chillers have multiple compressors that have the ability to function properly under low load conditions, extending their service life.
- Installed new HOA kiosk with temp screening, FLIR, and Infection Control Prevention Center.



### Energy Enterprise

- Coordinating with Ventura Solar to provide for 3 MW of electricity for County facilities at reduced rate from new, off-site solar panel array installation.
- Completed the process of selecting a contractor to complete energy audits on GSA facilities.
- **Juvenile Justice Center Boiler Replacement** – This project included replacing 2 boilers that were installed in 2004. The new boilers are energy efficient and have better burner control.





# ADMINISTRATION

## Procurement

- \$465 million in products and services procured
- \$4.3 million in procurement card transactions on 926 cards
- Implemented online insurance verification services – substantially reducing staff research and outreach time.
- Implemented a new Countywide shredding contract, replacing over 640 bins at 192 locations.
- 59 solicitations, involving 307 vendor responses, and 111 evaluators from across the County family in FY 19-20.



**28,583**  
Procurement  
transactions  
processed  
worth  
**\$465**  
million

## GSA Fiscal

- Completed conversion of the legacy square footage management system to FM Interact for square footage measurements. This update of GSA square footage file is used for rate development and is the basis for square footage billing.
- Converted the internal A/P signature approval process to an electronic authorized approver process.
- Conversion of the outside bank accounts for the Parks Department credit card processing and the GSA Parking Citation program.
- Completed development of new process utilizing FM Interact to implement Notices of Change (NOC) for ISF services.

## Information Technology (IT) Facts

- 2,081 Information Technology Service Requests
- 2,090 Digital Systems Electronic Technicians (DSETs) work orders fulfilled
- 1,000+ cameras supported by DSETs, including an increase of 243% in Genetec solutions since 2013.

**GSA IT**

**90**

GSA IT public  
meetings  
supported  
in Board of  
Supervisors'  
meeting room

**37** press  
conferences  
supported



GENERAL SERVICES AGENCY  
COUNTY OF VENTURA

## DIRECTOR'S AWARD OF EXCELLENCE

- Julie Miller, Buyer, Procurement
- Cliff Chroust, Purchasing Agent, Procurement
- Linda Cruz, Management Assistant III, Parks Department
- Martin Flores, Plumber, Maintenance
- Ernie Marquez, ME, Maintenance
- Eddie Marquez, ME, Maintenance
- Dave Beatty, ME, Maintenance
- Jim Vines, ME, Maintenance
- Lee Ramer, ME, Maintenance
- Joseph Saffa, ME, Maintenance
- Nelson Salonga, Electrician, Maintenance
- Brad Wyatt, OSC III, IT Services Group
- Jim Fitzgerald, OSC II, IT Services Group
- Paul LoVerme, Facilities Manager, F&M Department
- Robert Harris, Principal Engineer, F&M Department
- Melissa Lorenzen, Buyer, Procurement
- Theresa Lubin, Parks Operations Manager, Parks Department
- Matthew Kreiger, Tech Specialist IV-PH, Business Support, F&M Department
- Edgar Villaseñor, Housekeeping Supervisor, Housekeeping, F&M Department
- Melyssa Vicencio, Inventory Management Assistant III, Business Support, F&M Department
- Val "Ruben" Silva, Inventory Management Assistant III, Business Support, F&M Department
- Ryan Pimentel, Inventory Management Assistant III, Business Support, F&M Department
- Erica Agnew, Inventory Management Assistant III, Business Support, F&M Department



## OTHER AWARDS

### 2020 EPIC Award

#### 2018 State of the County Annual Report

Prepared for the County Public Information Officer by GSA BSS Graphics



### 2020 CAPIO Award of Distinction, 2020 Mature Media Award, Silver LIVEWell Magazine

Prepared for VCAAA by GSA BSS Graphics

### 2020 Annual Achievement of Excellence in Procurement

21st consecutive year



### 2019-2020 ASE

#### Blue Seal of Excellence

9th consecutive year

### 2020 Recognition as a Notable Fleet

by APWA's Government Fleet Magazine

### NAFA's Top 100 Fleets in 2020

Ranked #54 out of 38,000 eligible fleets

### 2020 Top 500 Security Leaders Award for Government Agencies

10th consecutive year. Placing 13th for Biggest and Best Security Organization in the World



### 2020 CGSA Lieb & Kronberg Excellence in Service Award

1st place has been awarded to GSA for 3 consecutive years

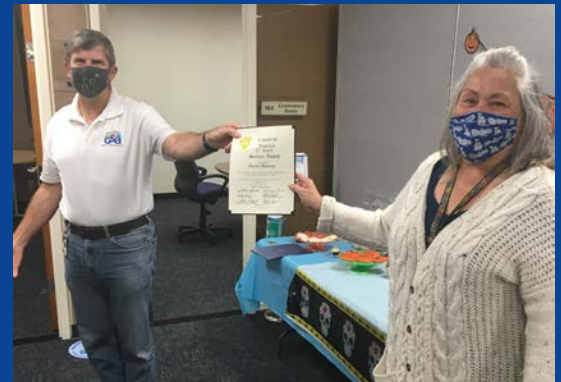


### 2019 California Counties Facilities Service Association (CCFSA) Award of Excellence GSA Maintenance

15th consecutive year (awarded in 2020)



Supervisor Kelly Long presents Parks Month Proclamation



Maria Moreno receives her award for 35 years of service



Fleet and Business Support receive SE Awards at March 10, 2020 BOS Meeting

